



## **Chairperson's Report August 2018 to September 2019**

### **Back to basics**

At our August 2018 meeting, the board recognised the need to realign with our charitable purpose and our original objectives. Discussions were held around our general direction and the shape that our organisation needed to take for the future.

To this end, the board elected to adopt a new staffing model by advertising for and employing a service manager and, following this, two service coordinators as funds allowed.

Anne and Amanda continued in their roles as Establishment Coordinators until Amanda finished in early September 2018 to take up another position. Anne finished in mid-October at the end of her contract. The board wishes to acknowledge their considerable efforts in the establishment phase of our organisation. Our thanks to Sue Connor who, at this point, helped to fill the administrative void between our Establishment team leaving and our new Manager starting.

October 2018 saw the appointment of Anita Rapson as our new Service Manager. Anita has brought a depth of experience to the organisation. Her skills are many and varied and I'm sure you will all agree that SGWBOP currently has a very professional look and feel.

Amongst many other items on Anita's new agenda, one of the first was to employ a Service Coordinator. Consequently, Lorraine Futter was the first to join the team in mid-November 2018, bringing with her a wealth of teaching experience and years of working with people at all levels.

Fiona Powell came on board in February 2019 and her strong communications background is very clear in everything that we see presented in the name of SGWBOP.

After some hiccups along the way (Lorraine's ill health and orchard commitments), it's great to have the full team on board and working towards our reworked Strategic Plan.

A planning day was held in January 2019 to readdress our Strategic Plan for the next three years. We worked hard as a group with guidance from EXULT to further develop our vision and mission statements. This allowed us to create our own identity as opposed to using the statements of SGA (SuperGrans Aotearoa). It also gave the board a clear understanding of the difference between governance and management.

Our statements, taking us through to 2022, are as follows:

*OUR VISION:* Generations are learning from each other, living and growing together.

*OUR MISSION:* Creating opportunities for all ages to share wisdom, knowledge and life skills.

*OUR OBJECTIVES* just needed a small tweak as these were already reasonably clear:

A group of SuperGran volunteers with diverse skills is recruited, trained, supported and sustained.

People and families receiving our services increase their knowledge, wisdom and skills through their involvement with SuperGrans WBOP.

SuperGrans WBOP is a resilient, reputable organisation which attracts sufficient financial and local support to ensure future sustainability.

SuperGrans WBOP is an integral, reputable organisation in the community and has strong collaborative relationships with key organisations, businesses and local government.

*OUR PROGRAMMES* were clarified:  
One-to-One; Learning Together; Connect & Chat

*OUR VALUES* were a little trickier to define but we got there in the end:  
Integrity – we conduct our affairs in a way that is honest, transparent and ethical.

Inclusive – we are welcoming and responsive to all.

Manaakitanga – we show respect, generosity and care for others.

## **Cracking on**

The most important component of what we do is the great team of volunteers that we have on board. You continue to be the core to our success. Without you, we would simply not be able to offer the programmes that we do. We look forward to another successful relationship with yourselves, our Service team and the board.

Speaking of which, we have had a few changes to the board over the last 12 months.

In August 2018, Bruce Warden was elected as a trustee after being a SGWBOP supporter since we began back in September 2016. His accounting background and experience with other charitable organisations are invaluable to the trust.

In February 2019, Pat Watson resigned from the board, her resignation accepted with great reluctance. The Board recognises the significant part that Pat played in the formation and development of SGWBOP especially her contributions in tough times. We are in good stead due to her guidance and she has left big shoes to fill.

April 2019, I agreed to take on the role of Chairperson for a further three years.

In June 2019, Melody Bishop resigned from the board to take up an exciting new position in Tauranga. A good opportunity for Melody but her youthful viewpoint was a great asset and not easy to replace.

Also in June 2019, we were very fortunate that Sue Wrigglesworth had already expressed an interest in becoming involved in governance so we welcomed her to the board with open arms.

We are very aware of the lack of diversity on the board and are keen to see other cultures adding depth to what we do.

## **Working together**

A major part of the Service team's role is networking with other community groups. It is so important to know how we are perceived in the community, that they know what we do and how best we can work with them, to avoid "reinventing the wheel" and encouraging positive collaborative relationships.

I know that I won't have listed them all but they do include:

Bethlehem Birthing Centre, Katikati College, Katikati Community Board, Katikati Food Bank, Katikati Kindergarten, Katikati Primary School, Katikati Rotary, Midwives, Plunket, Strengthening Communities, Tauranga Budgeting Service, Whanau Fun Day Out, Wise & Wonderful and, in particular, the Katikati Community Centre who celebrated 25 years in 2019.

There has been opportunity to attend conferences and seminars:

The SSPA (Social Services Providers Aotearoa) conference was attended by trustee Sue Connor in late October 2018 and her feedback from this was very positive.

It's also important to connect with our national body SuperGrans Aotearoa at seminars and meetings whenever we can. Difficult to achieve sometimes with distance and commitments, but extremely useful to find out how other branches operate around the country.

### **Funding and Finances**

We are extremely grateful to the Wright Family Foundation and Chloe Wright for their ongoing support. We would not be able to operate without this financial assistance towards our operational expenses.

We would also like to acknowledge both Lotteries and Bay Trust for their generous grants.

Many thanks to Rotary for the donation of computers for the office and funds to support Skills Club at Katikati Primary School.

Thanks also to BABS for their generous donation.

Funding will always be an issue for an organization such as ours and a funding application plan is integral to ensure our expenses are adequately covered.

Bruce will be presenting the Performance Report to the meeting shortly.

### **Policies**

Last year we introduced a Policy Implementation Plan which is constantly being addressed. This review of policies is ongoing to ensure that we are on the right path but also that our policies are clear for all working with them.

### **Thank you**

There's been a great deal of change over the last twelve months but we remain an organisation with tremendous dedication and loyalty from a really motivated group of people. Katikati is a strong community in which we hope SuperGrans will continue to flourish – we have extraordinary talented volunteers who are generous with their time and their skill sharing. We know that there are many families here who could really benefit and make positive change with a SuperGran in their lives.

Finally, thank you to my fellow Trustees for their loyalty and motivation and I look forward to working with you into the future.

Barbara Martin  
Chairperson